

# Waterloo Patient Participation Group



## **Patient Participation Awareness Week 10<sup>th</sup> – 15<sup>th</sup> June 2019**

**We are patients, just like you.  
The Waterloo Practice Patient Participation Group  
are proud to be involved with the  
National Patient Participation's Awareness Week**

The group started in 2011 and we work closely with the practice. Through the committee's work we have:

- 1. Purchased additional Blood Pressure Monitors and cuffs for use by patients**
- 2. Purchased baby scales and clinician trolley**
- 3. Purchased Atrial Fibrillation monitors**
- 4. Held a December Social Pea and Pie event with brass band**
- 5. Offer online training sessions giving patients the opportunity to see how to use the check-in system and sign up for access**
- 6. Produced a Calendar using patient's photographs to raise funds**
- 7. Run a book club to raise funds**
- 8. Held several raffles to raise funds to assist the practice with additional funds to benefit patients**
- 9. Hosted a Christmas Carol service with young people from a local school**
- 10. Run patients' surveys**
- 11. Provide Health and Wellbeing events**
- 12. Produce a Newsletter**
- 13. Attended and given input to the Clinical Commission Group**

During the Awareness Week, we plan to hold meet and greet sessions with members the PPG in the waiting room during the week, where we will provide Tea, Coffee and Biscuits and be available to answer questions on what the PPG does and take expressions of interest of patients wishing to get involved.

We will be issuing a Patient Survey to find out your views of the practice.

We will also be giving advice about using the online service for booking appointments and ordering repeat prescriptions.